

**Utah Dispute Resolution
Program Statistics Report
2015 Fiscal Year
(July 1, 2014—June 30, 2015)**

Executive Summary

Mediation Cases

Program	Total Cases Managed	Total Mediations	% Resolved		% Not Resolved
			Fully	Partially	
Family Mediation Program	848	361	50%	22%	28%
• Salt Lake City	725	314	49%	23%	28%
• Outside SLC	123	47	57%	15%	28%
Community Mediation Program	124	32	69%	3%	28%
• Salt Lake City	87	20	65%	5%	30%
• Outside SLC	37	12	75%	0%	25%
Small Claims Mediation Program	390	390	58%	1%	41%
• Salt Lake City	84	84	58%	1%	41%
• West Valley City	56	56	70%	2%	28%
• Taylorsville	38	38	63%	0%	37%
• Salt Lake County	94	94	46%	0%	54%
• Ogden	48	48	50%	1%	30%
• Logan	70	70	69%	1%	30%
Small Claims Appeals Mediation	140	93	33%	0%	67%
• Third District	114	73	45%	0%	86%
• Second District	26	20	30%	0%	54%
NO SHOW	27	20% of all cases closed (133 mediations scheduled)			
Youth Mediation Program—SLC	33	32	97%	3%	0%
• Horizonte	27	26	95%	4%	0%
• Peer Court	6	6	100%	0%	0%
TOTALS	1,535	908	54%	9%	37%
Totals—Salt Lake City	1,231	711	53%	11%	36%
Totals—Outside SLC	304	197	58%	4%	38%

Total Number of People who benefitted by UDR Mediation Services = 3,070 (based on 2 people per dispute)

Training and Education

Youth Programs

Program	Length in Hours	# Iterations Conducted	# Participants
Daily Mediation Class (Horizonte)	33 hrs.	3	90
Conflict Communication Training (Horizonte)	8 hrs.	8	215
Advanced Mediation (Horizonte)	8 hrs.	1	15
Special Topics (Horizonte)	4 hrs.	2	60
Parent-Teen (Sudanese Refugees)	30 hrs.	1	40
TOTALS		15	420

Total Number of Youth Attending UDR Youth Educational Programs = 420

Public Training Seminars

Program	Length in Hours	# Iterations Conducted	# Participants
Basic Mediation Training—SLC	40 hours	3	52
Domestic Mediation Training 5-day	40 hours	1	18
Domestic Mediation Training 4-day	32 hours	1	2
Domestic Law 1-day	8 hours	1	1
Basic Mediation Refresher	8 hours	1	9
Domestic Mediation Refresher	8 hours	1	11
CLE Seminar	2.5 hours	1	109
Basic Practicum (non UDR students)	20 hours	4	4
UDR Domestic Mentorships	60 hours	8	8
TOTALS		21	214

Total Number of Adults Attending UDR Training Workshops = 215